

Cancellation and Prepayment Policy

Casa Favilla Website – Direct Booking

- One night booking -the policy is that the tariff will be charged in advance.
- With multiple nights booking the policy is that the first night's tariff will be charged in advance, and the remaining nights tariffs will be charged on arrival, unless the client prefers to pay in full at time of booking.

Casa Favilla – Direct Booking Cancellation Policy

- Cancellation of a booking received prior 48 hrs of arrival will be fully refunded, minus a small administration fee of \$5
- Cancellation of booking received less than 48 hours prior to arrival, then the cost of the first night will not be refunded unless there are special circumstances that apply.

NO SHOW- if a client does not arrive and booking was not cancelled – there will be NO refund.

For any further queries related to cancellation of any booking, please email to relax@casafavilla.com

All bookings made using other "Online Travel Agency" - pre-payment and cancellation policy please refer to their agreement service._